

Terms and Conditions

General

All goods sold by Cool Kiwi Kids Ltd are sold on the terms set out below. We may amend these terms and conditions from time to time. In these terms and conditions, references to “we”, “our” or “us” are references to Cool Kiwi Kids and references to “you” and “your” are references to the customer.

Our Website attempt to be as accurate as possible in the description and representation of the products we sell. However, we do not warrant that product descriptions or other content on this site is 100% accurate, complete, reliable, current, or error-free. We not make any representations or warranties as to the usefulness, completeness or accuracy of the content of this website.

You are solely responsible for the actions you take in reliance on the content on, or accessed, through this site.

Availability

All goods will be subject to availability. We will notify you as soon as possible if the goods you have ordered are not available.

Acceptance and Cancellations

When access and Order from this website you agree to these Terms and Conditions. You will not use the Website for any purpose that is unlawful or prohibited by these Terms and Conditions. Any order you place will constitute an offer capable of acceptance by us. We will not be obliged to accept an order and we reserve the right to refuse an order without giving any reason. You may cancel an order at any time until confirmation of order. Once your order has been accepted by us this will constitute a binding contract for the supply of the goods or services on these terms of trade.

Pricing and payments

All prices are in New Zealand dollars (NZD\$) and include GST (15% sales tax). All prices are correct at time of publication; however we reserve the right to alter prices.

Any purchases made on our website are charged through PayPal. No registration is necessary, a credit or debit card and your e-mail address are all that is required for a payment. You represent and warrant that the credit card information you supply is true, correct and complete. You will pay all charges that you incur at the prices posted including shipping charges.

Delivery

Your order will be packed and couriered on the following day of the payment received. Any orders which are placed on Saturday, Sunday or public holidays will be processed on the first working day.

Your purchased items will be shipped with courier and you will receive a tracking number for your record. Most deliveries take 1-5 working days to complete.

We will not be liable for any failure to effect delivery of the whole or part of any order due to an event beyond our reasonable control. If delivery is delayed due to an event beyond our reasonable control, we will notify you promptly of the reason for such a delay and you agree to give us such an extension to effect delivery as is reasonable in the circumstances.

We use a non-signature required service as standard and we will email you a tracking link when your parcel has been dispatched.

If you require your parcel to be sent as Signature Required, please add a note “SIGNATURE REQUIRED” in the provided field when in Cart. This means, regardless if you have signed an ATL (authority to leave), you will need to be at home to sign for your parcel and if you are not home, you will need to rearrange delivery with the relevant courier company

Warranty

Should you require a warranty claim you must contact us as soon as possible. Goods subject to a warranty claim must be returned with prove of purchase. In the event of a Company's manufacturer or supplier ceased to exist, in most cases the warranty cover will also cease. However, we will endeavor to fulfill warranty commitments at their best.

Content of External Sites

We may provide through hypertext links, redirection to external websites. We are not responsible for the content of these external sites.

Change of Use

We reserve the right to change or remove (temporarily or permanently) the Website or any part of it without notice and are not be liable for any such change or removal.

PLEASE SEE FURTHER TERMS UNDER REFUND AND CANCELLATION POLICY